

Netsafe Media Pack

NOVEMBER 2018

ABOUT NETSAFE

Netsafe is an online safety organisation. Netsafe is based in New Zealand and is an independent, non-profit, member based organisation.

Netsafe provides free online safety education, advice and support for people in New Zealand. Taking a technology-positive approach to the opportunities and challenges digital tech presents, Netsafe works to help people in New Zealand make the most of technology by providing practical tools, support and advice for managing online challenges. Netsafe's helpline is open 8am-8pm Monday to Friday, and 9am-5pm weekends and public holidays.

Netsafe was appointed as the approved agency to receive, assess and investigate complaints of harm caused by digital communications under the Harmful Digital Communications Act in 2015. The free service is available to all New Zealand internet users experiencing online harassment, offering help and advice to resolve complaints.

Netsafe.org.nz - 0508 NETSAFE (0508 638 723) - help@netsafe.org.nz

NETSAFE REPORTING STATISTICS AND RESEARCH

Reporting stats: Netsafe publishes a report every quarter with our latest reporting statistics and trends which are available for media. This information is based on complaints and reports made to Netsafe and can be found at www.netsafe.org.nz/our-work/netsafe-media-releases

Online safety research: Netsafe has a dedicated research team conducting research into harmful digital communications in both the adult population and young people. The information in our research is based on the experiences of the population overall. Our latest research reports can be found at www.netsafe.org.nz/advice/research

MEDIA CONTACTS

For media queries please email outreach@netsafe.org.nz