



A Parents' Guide to

Instagram



ConnectSafely
Smart Socializing Starts Here™

netsafe
www.netsafe.org.nz

Few could argue that online technologies have not had a substantial impact on the lives of all New Zealanders.

Communication, collaboration, content creation are all possible now in ways that would have been almost unimaginable a generation ago.

Services like Instagram have provided us all with just such opportunities, to capture and share a moment in time, to reach out to others with similar ideas, beliefs and values, or simply to tell the world what you had for breakfast.

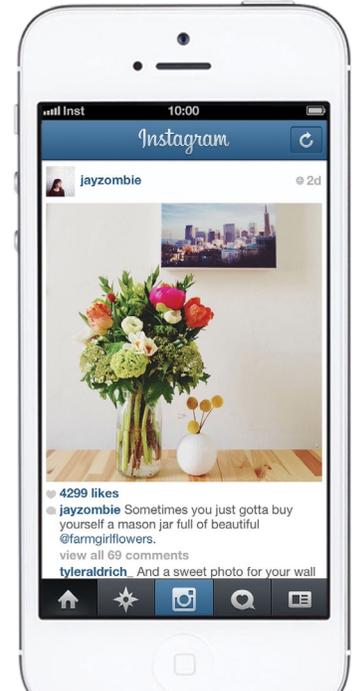
But as we learn the skills we need to share, post, tag, and like online, there are rights and responsibilities that must be understood as well. It is this combination of knowledge and skills that makes us successful digital citizens.

But how do we learn them? Who do we go to? Who is responsible for making sure young people are properly equipped?

While we regularly hear advice given to young people to seek the help of a trusted adult to in times of trouble online we know that increasingly adults are rarely a young person's first port of call in these situations. It is increasingly obvious that it is not simply a matter of finding someone that they trust, but more importantly someone who is knowledgeable about the challenges that they face, and can assist them in achieving a satisfactory resolution.

The challenge for parents then is to become that knowledgeable guide, to be able to assist them, and to ensure that they are well prepared for their online experiences in the future. Part of that process is to be familiar with how the technology works, be aware of the kind of challenges young people may experience, and work alongside them to achieve a successful resolution. This guide will help prepare you to give your kids the guidance they need.

— NetSafe



NetSafe

NetSafe is an independent non-profit organisation that promotes confident, safe, and responsible use of online technologies. NetSafe promotes cybersafety and champion digital citizenship by educating and supporting individuals, organisations and industry on a range of issues. NetSafe is a multi-stakeholder partnership which represents a range of perspectives from New Zealand's cybersafety community.
<http://www.netsafe.org.nz/>

ConnectSafely.org

ConnectSafely.org is a Silicon Valley, Calif.-based nonprofit organization dedicated to educating users of connected technology about safety, privacy and security in social media. Here you'll find research-based safety tips, parents' guidebooks, advice, news and commentary on all aspects of tech use and policy.
<http://www.connectsafely.org/>

Instagram

Instagram is a simple photo- and video-sharing app with a huge and growing following, especially among young people. Like everybody, kids use it to capture special moments, but also to carry on conversations in a fun way – using photos, filters, comments, captions, emoticons, hashtags and links elsewhere to talk about things and share interests. It runs on the Apple iPhone, iPad and iPod Touch as well as Android phones.

Top 5 questions parents have about Instagram

1. Why do teens love Instagram?

Because they love media, sharing it and socialising with it on their phones, and Instagram makes all that doable in a simple, eye-catching way. Teens like taking, cropping, enhancing, sharing and commenting on photos and videos. But the commenting isn't just commenting – in effect, they're socialising in mixed-media conversations that include plenty of likes and links too.

2. Does Instagram have a minimum age?

Yes, it's 13, which is similar to most other online services (originally because of US law). But Instagram doesn't ask users to specify their age, and there are many younger children who use the service, often with their parents' permission. Whether Instagram is "safe" depends more on how it's used than on the age of the user, but Instagram will delete underage accounts if they're notified and can verify the users are under 13.

3. What are the risks in using Instagram?

Though there's nothing inherently dangerous about Instagram, the main things parents worry about are typical of all social media: mean behaviour among peers and inappropriate photos or videos that can hurt a child's reputation or attract the wrong kind of attention. Parents are also concerned that people their kids don't know can reach out to them directly. Kids can learn to manage these risks, which is why we wrote this guide.

4. What's the best way to help kids stay safe on Instagram?

As with all social media, being respectful of ourselves and others makes us safer. Our posts and comments reflect on us and others in our photos and videos. Whether serious or silly, they become part of our public image. Respecting others in how media is shared, tagged and commented on reduces risk. While most kids are smart about this, it doesn't hurt for parents to be sure kids aren't posting provocative images or having inappropriate interactions with people they don't know, which leads to the next question....

5. Should my child's profile be private?

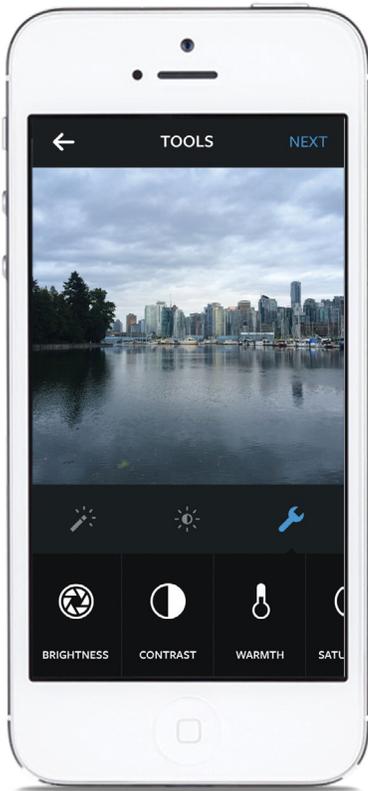
For many kids, part of the fun of Instagram is developing a big following – a good thing for parents and kids to talk about. Having a public account on Instagram means anyone can follow you. A private account means that you have to approve each request from anyone who wants to follow you, so many parents have their kids start using Instagram with a private account. But there's no guarantee your child won't be seen on Instagram or any other photo-sharing service, because people post photos of each other. *Even not having an Instagram account can't ensure a child won't appear in a photo there.* How positive or negative a young person's experience is on Instagram or anywhere online depends as much on the person and his or her friends as on the app.

Using Instagram is easy:

You take a picture or up to 15 seconds of video and customise your media with filters and other enhancement tools. You add a caption and, for video, choose a cover frame to represent it. Then you hit Next (Android users, tap the green arrow) and choose how you want to share – just to your Instagram followers or outside the app, via email, Facebook, Twitter, and other social media services.

Basically, there are three ways to share on Instagram: privately, publicly and directly. With Instagram Direct, you have the option to share a particular photo privately to a limited number of people (15 max), whether or not you follow them or they follow you.

If your kids are using Instagram, the best way for you to learn about how it works is to ask them how. Kids are often glad to teach their parents about their favourite tech tools, and asking them about Instagram is not only a great way to learn about the app itself but also about how your children interact with their friends in social media. That's very individual, which is why we suggest you ask them about it, but if you want a little *general* information, this Guide provides a short overview of the key Instagram tools and settings to help you make sure you and your kids are sharing responsibly, representing yourselves the way you intend and taking advantage of the options you have to stop any harassment that might occur. Just as important, it'll help you have informed conversations with your kids about how to enjoy Instagram in a safe and positive way.



Instagram lets you shoot video or still images.

Responsible sharing

If you want to play around with these tools directly, search for Instagram in the iTunes App Store or the Google Play store. Once you've launched the app and created an account, here are some tools and tips to explore.

You control your privacy. By default, photos and videos you share in Instagram can be seen by anyone (unless you share them directly) but you can easily make your account private so you get to approve anyone who wants to follow you. To do that, tap **Profile**  on the bottom right, then **Edit Your Profile** next to your profile picture. Scroll down to see if “Posts Are Private” is turned on or off. If turned off, you can make your photos private by toggling the switch to on. (Android users, tap **Profile**  and **Edit Your Profile**. Be sure “Posts are Private” is checked.) [If you update or reinstall the app, make sure your settings are still the way you want them.]

Instagram Direct is automatically private. Anyone, including people you don't follow, can send you an image or video that only you and up to 14 other people can see or comment on. If you follow that person, the image will be sent to your Direct folder. If you don't follow the person, it'll arrive in a Request folder, and that person's Instagrams will keep going to your Requests folder until you approve that person. If you choose to ignore the person, he or she won't be able to send you an Instagram unless you go back and change that setting later.

Privacy can't be perfect. Even if your posts are private, your profile is public (anyone can see your profile photo, username and bio). You can add up to 10 lines of text about yourself, so parents and kids may want to talk about what's appropriate to say on their bio screens.

Respect other people's privacy. If someone else is in a photo you post, make sure that person's OK with your sharing or tagging them in it.

Your posts have impact. Think about how media you post affects others—whether they're in there or not. Sometimes it's the friends not in the photo or video who can be hurt, because they were excluded.



Think about your location-sharing. The “Add to Photo Map” feature gives you the option of adding a location to a photo. It’s turned off by default, but it’s “sticky”—so, once turned on, it stays on until you turn it off. You can always turn it back on but, for each posting you share, think about whether you really want people to know where it was snapped or recorded.

Sharing beyond Instagram. By default, you’re sharing your media only on Instagram but you have the option to share more widely by clicking on “Email,” “Facebook,” “Twitter,” etc., then **Share**. If you do share elsewhere, be aware of the privacy settings on that service. For example, unless your profile’s private, Twitter shares to everyone by default. Facebook, by default, will share media posted from Instagram to friends only. But after you share on Facebook, you can change that setting in Facebook by selecting it and changing the audience.

How you represent yourself

Your media represents you. That probably seems obvious, but remember it can keep on representing you well into the future, because content posted online or with phones is pretty impossible to take back. So it’s a good idea to think about how what you post now will reflect on you down the line. If you think it might hurt a job prospect, damage a relationship or upset your grandmother, consider not sharing it.

Manage your visibility. The photos you’re tagged in (videos can’t be tagged) appear in the “Photos of You” section of your profile (for now, Photos of You is only available for the iPhone and Android apps). They can be visible to anyone unless your account’s private. Others can tag you in photos they post but, if you don’t like the way you’re shown, you can hide a photo from your profile or untag yourself (it’ll still be visible on Instagram but not associated with your username and not in your profile). If you don’t want photos to appear in Photos of You automatically, you can prevent that by turning off “Add Automatically”—just tap **Profile** , then the Photos of You tab  and the gear button  and choose “Add Manually.” (Android users, tap the Photos of You tab , then the three small squares .)

Consider the whole image. What’s in the background of a photo or video could indicate where it was taken or what the people in it were doing at the time. Is that information you want to convey?

Your media could show up anywhere. Instagram videos can be embedded in any website, and it’s important to remember that anything digital can be copied and shared by others. So even if you limit the audience, be careful not to share anything that could be a problem if someone were to pass it around.

Use a strong password, and don’t share it. This gives you some control over how you’re represented in social media because other people won’t be able to use your password to impersonate you. Also use different passwords for different services (for advice on passwords visit passwords.connectsafely.org).

What to do if you're being harassed

You can untag yourself. Only the person who posts can tag people in the post, but—if that person's profile is public—anyone tagged by the poster can untag themselves. You can untag yourself by tapping on your username in a post, but only if the post is public or if you follow the person who tagged you.

Block someone if necessary. If someone's harassing you, such as repeatedly tagging you in photos you don't like or sending you a lot of direct messages or trying to engage you in a creepy conversation, you can block them so they can't tag you, contact you directly or mention you in comments. They also won't be able to see your profile or search for your account. To block a user, go to his or her profile and select the **Menu** button  on the top right side, then select **Block User**. (Android users, go to the profile you want to block and tap the three small squares . Select **Block User**.)

You can delete your posts. If you ever want to delete one of your own pictures or videos, just click on the three dots in the lower right corner under it (see screenshot) and select **Delete**. That menu also lets you share or email your post. But if you're sharing media on Facebook, Twitter or other services, deleting from Instagram doesn't delete them elsewhere.

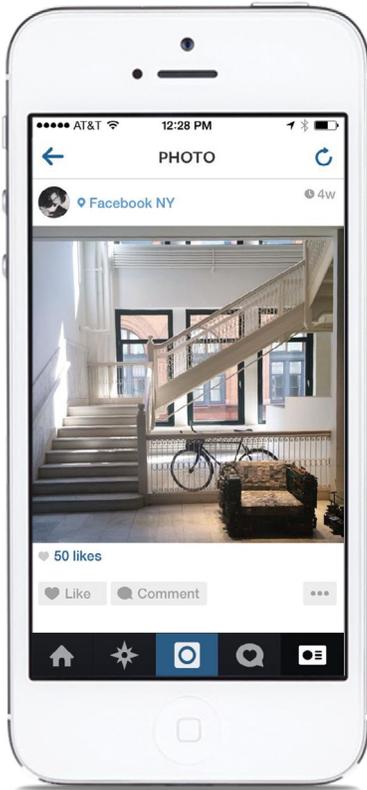
Be picky about who you share with. Instead of sharing a photo with all your followers, you can select who can see it. Click on the Instagram Direct icon in the top right corner and choose who to share it with (up to 15 people).

Flag problematic posts. You can report other people's inappropriate photos, videos or comments—or users who violate Instagram's community guidelines. Just click on the dots at the bottom of the screen below the post, then on **Report Inappropriate**. If it's urgent, email Instagram from the Help Center. You can find the Help Center by tapping **Profile** , then the gear button . (Android users, tap **Profile** , then the three small squares .) That takes you to a screen where you can click **Support**.



Ignore messages in your “Request” list. When photos or videos are sent to you, only those of people you follow go to your Direct folder. Photos from anyone else go into your Requests folder. So if you don't want to receive an Instagram from anyone you don't know, ignore any images in your Request folder. If you ignore them for two weeks, the content will just go away. If you want to see images only from people you know, limit who you follow.

A few closing thoughts for parents



Young people communicate and socialise in all kinds of digital media tools and services, from apps to videogame chat to texting on phones. Instagram is one of thousands of social media apps for smartphones. But it might help to know that all this is just an extension of their “real world” social lives, giving them new chances to hang out with their friends during in-between moments—from waiting for a ride to catching up between classes. As socialising gets more mobile, no single service, app or tool covers all digital social activities or even a single category, but research shows that socialising face-to-face is still the main event to teens. But you could talk with your kids about the wisdom of keeping their Instagram experience anchored in their offline life and friendships.

Remember that your kids can be on Instagram even if they’re not on Instagram. Sounds unlikely, but not in social media. Even if a parent bans all social media, his or her child’s photo and other information can be posted by friends via their accounts. And there’s a risk of social marginalisation for kids who are not allowed to socialise in this way that’s now so embedded in their social lives. Wise use tends to be better than no use.

There are many options for digital socialising, with new ones popping up on different platforms all the time. Some do a better job of protecting privacy and safety than others, and parents can’t possibly be on top of all of them. We also can’t always understand the context of photos, videos and comments our kids are part of in social media. That’s why it’s important to keep the lines of communication with your kids as open as possible and work together to figure out what’s appropriate for them, in terms of safety, privacy, reputation and time management. It generally just works better to talk with our kids about their favourite tools—with genuine interest, not fear—because they’re more likely to come to you if they ever need help.

If you have any other questions about Instagram tools and tips, feel free to check out the Instagram Privacy and Safety Centre: <https://help.instagram.com/>

BROUGHT TO YOU BY  **ConnectSafely**
Smart Socializing Starts Here™

IN ASSOCIATION WITH  **netsafe**
www.netsafe.org.nz